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Dr Gloria Johnson
Chief Executive
Counties Manukau DHB
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Dear Gloria

Maternity Quality and Safety Programme Annual Report

The Ministry would like to acknowledge and congratulate Counties Manukau DHB on the production of an excellent Maternity Quality and Safety Programme Annual Report. It is evident that there has been hard work put into the Maternity Quality and Safety Programme in your DHB.

We saw positive coverage of your DHB's previous year's activities in your published report including consumer engagement, and quality improvement activities incorporating the recommendations from the Perinatal & Maternity Mortality Review Committee and National Maternity Monitoring Group. The report has demonstrated the excellent progress made against the 2016/17 programme plan.

We wish to recognise some highlights:

- An excellent section on '*The Women We Serve*' – maternity services, facilities and the women's philosophy.
- The primary birthing steering group – promoting primary birthing units and home birth options.
- Quality improvement activities aligned to the National Maternity Monitoring Group work programme.
- The *Maternity Clinical Indicators* A3 info-graphic - an excellent presentation of your local clinical indicators.

Counties Manukau DHB has demonstrated commitment to ensuring women and whānau are able to access and receive maternity care facilitating optimal outcomes for mothers and babies.

The Ministry encourages Counties Manukau to publish the report on its website so your population, especially women and prospective mothers and whānau, can see the maternity services available in their district.

Overall, Counties Manukau DHB has a well embedded programme with consistent regular and renewed activities that are appropriate for your population.

Well done on your hard work over the year and thank you for your continued dedication to providing quality maternity care.


National Maternity Monitoring Group comments

The NMMG was pleased to note the impressive amount of work completed in the 2016/17 work-plan, and that there is a clear framework for MQSP in the DHB quality plan. The report suggests there is a strong quality and safety network, with good support for the MSQP, which appears to be prioritised. We were especially pleased to note that additional funding from the DHB has enabled an enhanced maternity mental health service from late pregnancy to 12 months post-partum. This is well-aligned with the NMMG 2017/18 Work Plan investigative priorities. We felt this report to be very user friendly, with good graphics.

Yours sincerely



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Group Manager – Integrated Service
Design
Service Commissioning



Dr John Tait
Chair
National Maternity Monitoring Group

Cc: Lyn Stark - MQSP Coordinator