

17<sup>th</sup> November 2020



Dear 

### Official Information Act Request for – Personnel & IT Projects

I write in response to your Official Information Act request received by us 13<sup>th</sup> October 2020, you requested the following information:

- **The number of people employed in the corporate office who earn \$100,000 and above in 2010 and today (2020), broken down by Teams, roles and salary band.**
- **The number of consultants employed to work in the corporate office in the past year, the nature of the work they were employed to complete, and the daily fees charged/paid for their work?**
- **The amount spent on IT projects for the past five years, broken down by personnel, software and hardware. Please include a brief description of each project, the project outcome (or what was achieved as a result), the name of any software purchased, and the company it was purchased from.**

### Counties Manukau Health Response:

For context, Counties Manukau Health (CM Health) provides health and support services to people living in the Counties Manukau region (approx. 569,400 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

- **The number of people employed in the corporate office who earn \$100,000 and above in 2010 and today (2020), broken down by Teams, roles and salary band.**

In order to uphold anonymity this response has been split into two tables of information. We are declining your request to provide a further breakdown of the information under section 9(2)(a) of the Official Information Act, to protect the privacy of those staff members.

Tables 1 and 2 below reflect the headcount and salary ranges of staff employed in the corporate office as requested. It is important to note for context that there has been growth in our total number of staff employed from 2010 to 2020. In 2010 the total number of staff employed at CM Health was 6476, this has increased in 2020 to 9002.

Salary Range	Headcount	
	June 2010	June 2020
100000-118528	22	57
118529-145310	12	56
145311+	39	54
<b>Grand Total</b>	<b>73</b>	<b>167</b>

Table 1: Data Sourced: Human Resources 12.11.2020

Team	Headcount	
	June 2010	June 2020
DHB Corporate	3	10
Facilities	8	23
Governance and Funding	12	27
Governance Corporate	12	21
Innovation Hub and Ko Awatea	4	31
CIO	4	17
Finance	12	13
HR	5	19
Provider Corporate	13	6
<b>Grand Total</b>	<b>73</b>	<b>167</b>

Table 2: Data Sourced: Human Resources 12.11.2020

Salary information for workgroups excluding information on teams and roles, is published in the DHB's Annual Reports, available publicly on our website at the following link:

- <https://www.countiesmanukau.health.nz/about-us/performance-and-planning/planning-documents/>

- The number of consultants employed to work in the corporate office in the past year, the nature of the work they were employed to complete, and the daily fees charged/paid for their work?

For the period 1<sup>st</sup> July 2019 to 30<sup>th</sup> June 2020, CM Health have employed 49 consultants to work in the Corporate Office. Table 3 below outlines the number of consultants, cost and nature of work. Consultancy services are typically based on a quoted priced, we do not capture the daily fees related to consultancy.

Nature of Work	Total Amount	# of Consultants
Actuarial and/or valuation services	\$88,600	2
Consultancy services on treaty & cultural matters	\$105,000	2
General consultancy	\$747,163	19
Project analysis, technical advice, feasibility or sustainability of projects/plans	\$211,249	8
Registration Of Interest (ROI), Request for Proposal (RFP) and procurement related support services	\$65,942	9
Technical support (video production/translations/intranet/staff & patient feedback)	\$70,335	9
<b>Grand Total</b>	<b>\$1,287,289</b>	<b>49</b>

Table 3: Data Sourced Corporate Finance Team 09/11/2020

- **The amount spent on IT projects for the past five years, broken down by personnel, software and hardware. Please include a brief description of each project, the project outcome (or what was achieved as a result), the name of any software purchased, and the company it was purchased from.**

The data attached as appendix 1 is sourced from the healthAlliance Capital Plan and Northern Region CABA (Clinical & Business Applications) plan, and covers IT projects that were started and completed between 2015-2020.

In the interests of cyber security and commercial sensitivities, the names/brands of specific software and hardware systems/products and vendors have been excluded. Accordingly, the IT projects have been aggregated.

I trust that this information is helpful. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Fepulea'i Margie Apa**  
**Chief Executive Officer**  
**Counties Manukau Health**

Programme Name	Personnel costs	Hardware & Software	Other Costs	Total Cost
<b>Counties Manukau DHB Clinical &amp; Business Applications</b>	\$3,141,726	\$1,392,006	\$54,095	<b>\$4,587,827</b>
Investments include: - bring Counties Manukau onto the regional electronic pharmacy solution - implement solution for electronic chart maintenance and prescriptions - implement solution for automated management of medical documentation - implement solution for electronic ordering of radiology requests - implement reporting application that uses historical clinical and surgical data to help assess clinical and surgical performance and risk based on past performance				
<b>Digital Platform, Integration and Interface Programme</b>	\$12,319,922	\$3,243,332	\$1,232,034	<b>\$16,795,287</b>
Investments include: - implement regional application integration engine - upgrades to workforce management, rostering, and scheduling solutions - upgrades to leave management solution - migrate Integrated Operations Centre (IOC) onto a cloud platform - upgrade electronic chart solution for high availability resilience				
<b>Infrastructure-as-a-Service (IaaS) Transformation Programme</b>	\$183,139	\$302,368	\$0	<b>\$485,507</b>
- detailed planning for transition to IaaS platform				
<b>Regional Clinical Applications Maintenance &amp; Upgrades</b>	\$7,759,262	\$1,331,553	\$1,128,593	<b>\$10,219,408</b>
Investments include: - upgrade clinical record solution - regional cyber security projects - implement regional cardiovascular clinic management solution - implement regional medical documents solution into Auckland DHB - annual maintenance, enhancements, & mandatory upgrades for various database platforms - implement ECG Data Storage solution for Auckland DHB - upgrade laboratory management information solution for Counties Manukau and Waitematā DHBs				
<b>Regional Clinical Portal Maintenance &amp; Enhancements</b>	\$7,192,979	\$1,045,661	\$1,688,195	<b>\$9,926,834</b>
- maintenance & upgrades of regional clinical portal solution				
<b>Regional Facilities Programme</b>	\$746,656	\$463,839	\$51,173	<b>\$1,261,668</b>
- maintain & enhance regional facilities including wireless coverage, HUB rooms, UPS, etc.				
<b>Regional Information Security Platform</b>	\$6,096,736	\$2,059,896	\$395,080	<b>\$8,551,712</b>
- information security and information and data protection				
<b>Regional Information Systems Strategic Plan Development &amp; Execution</b>	\$7,294,438	\$5,045,320	\$1,159,656	<b>\$13,499,414</b>
Investments include: - develop a Northern Region Business Operating Model and Information System Strategic Plan (ISSP) - planning & design for regional telecommunications-as-a-service platform - application portfolio management solution - regional desktop device replacement programme - regional storage replacement & expansion - regional data centre as-a-service planning & design				
<b>Regional Infrastructure &amp; Platforms Maintenance &amp; Upgrades</b>	\$19,340,932	\$23,604,680	-\$761,278	<b>\$42,184,333</b>
Investments include: - regional Storage Area Network (SAN) core switch upgrade programme - regional email archive solution replacement - regional Wide Area Network (WAN) link replacement - regional storage capacity upgrades - regional HUB room replacements & upgrades - regional accounts payable infrastructure upgrades				
<b>Regional Networks Maintenance &amp; Upgrades</b>	\$233,650	\$440,519	\$56,272	<b>\$730,440</b>
Investments include: - hub room replacements - Wifi point of care deployment				
<b>Regional Telecommunications &amp; Telehealth Enablement</b>	\$1,710,525	\$521,635	\$17,581	<b>\$2,249,742</b>
Investments include: - Data Centres-as-a-Service (DCaaS) and Telecommunications-as-a-Service (TaaS) detailed planning - in-hospital communications badge and collaboration suite upgrade - in-hospital paging coverage upgrade - Private Automatic Branch Exchange (PABX) replacement at Pukekohe				
<b>Regional Workplace Device Management Programme</b>	\$1,805,264	\$5,892,360	\$0	<b>\$7,697,624</b>
Investments include: - regional desktop replacement programme - regional monitoring services upgrade				
<b>Small Works</b>	\$70,232	\$63,122	\$89,439	<b>\$222,792</b>
- multiple small enhancements to existing solutions				